

# Towel Manufacturers' Association of Pakistan

(Southern Circle)

1007/TMA

January, 04, 2010

Acmatex Corporation {Pvt} Limited  
10-J, Block 6, P.E.C.H.S  
KARACHI

**ATTENTION : MR. IMTIAZ REHMANI**

**RE : PROMATECH SERVICES IN PAKISTAN**

Dear Sir,

As you are aware the population of Promatech terry looms in Pakistan has reached a total of almost 700 machines.

We have repeatedly brought to your attention, as well as to the various Promatech Area Sales Managers visiting Pakistan from time to time, about the urgent need by our members for an authorised service facility for repairing of electronic PCBs.

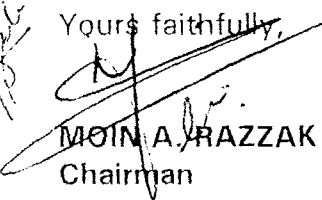
Our members simply cannot afford to purchase complete PCBs, when they can be repaired at a fraction of the cost by replacement of defective components. We are at the moment at the mercy of free lance electronic technicians who are repairing the boards on a trial and error basis and are charging exorbitant prices. They are sometimes even resorting to unfair practices of stealing the components/complete boards and selling them to the highest bidder.

We would like to point out that the frequency of the damaged boards has now reached to an alarming proportions and is unacceptable to our members.

As we have asked Promatech representatives in Pakistan about the prevailing situation, please take notice of this situation at your end too urging your Principals to take immediate action in organizing a Repair Centre facility without further loss of time.

Please do not take this issue lightly, as otherwise we shall have no other choice but to turn to your competitors for the future needs of our members. As you know, we have supported Acmatex since the beginning and our Association has been instrumental in promoting the Promatech brand in Pakistan. We sincerely hope that you will not let us down and immediately arrange for the required services. Kindly keep us updated of your action in this connection.

Yours faithfully,

*Seen  
01/04/10  
STP*  
  
**MOIN A. RAZZAK**  
Chairman



Affiliated with the Federation of Pakistan Chambers of Commerce and Industry

**TMA HOUSE**

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